

## Personal Data Protection

All information is transmitted using the SSL protocol. This protocol is currently one of the best available cryptographic protocols. It provides protection against eavesdropping and the misuse of data travelling from the customer's computer to us through highly secure data encryption. The data can be decrypted only on our server and by our system.

The online service [www.phestio.com](http://www.phestio.com) is connected via a secure payment gateway directly to the bank card centre of the bank. The credit card number is entered only for payment verification, namely through the payment gateway of the bank, not through the system of Phestio s.r.o. The SSL security protocol is used also for communication between our system and the bank card centre. To verify the customer's card, the bank card centre uses the 3D-secure payment method, which is currently the safest method for all card payments over the Internet. The whole payment process is thus completely secure.

Phestio s.r.o. undertakes to use all customer data required during the registration at [www.phestio.com](http://www.phestio.com) (name, address, e-mail, telephone, etc.) only for the following purposes:

- to verify the credit card information, or the bank account and telephone number, of the customer,
- to verify the right to receive a refund after the event has ended,
- in the case of complaint proceedings.

For security reasons, ONLY the information of the customer (name, address, email, phone number, and bank account number) is stored in the database of Phestio s.r.o. for the reasons outlined in the previous paragraph. On no account is the credit card number stored in the system of Phestio s.r.o. It is needed only at the time of the payment to verify the payment itself. For this reason, it must be re-entered during every purchase.

## The provision of personal information to third parties

The personal data is processed and protected pursuant to Act no. 101/2000 Coll., on the Protection of Personal Data, and it will be provided only to these bodies in the judiciary, financial supervisory authorities, civil servants and other third parties, provided that:

- it is required by a court summons, a court order or a similar legal process
- it is required by law
- we believe in good faith that the disclosure of the personal data is necessary in order to avert a physical threat or material injury, to report a suspected illegal activity or as part of an investigation.

A Vendor, or Phestio partner, may disclose the data of Phestio s.r.o. if:

- it is required by a court summons, a court order or a similar legal process
- it is required by law
- we believe in good faith that the disclosure of the personal data is necessary in order to avert a physical threat or material injury, to report a suspected illegal activity or as part of an investigation.